Deskpro 2019.5 Release

2019-05-15 - Colin Dunn - Sylwadau (0) - Release Announcements

We are pleased to announce the release of **Deskpro version 2019.5**. This includes new feature additions, as well as performance improvements to your helpdesk.

Features:

- DP-3354 OpenID Connect User Source added
- DP-1347 New email account adaptor connects of Office365 over EWS
- DP-3246 New "Custom Download Fields" - Require a EULA to be accepted before download. Additional control over protected files/private authentication.
- DP-3081 New "Smart Fields" type - allows the use of Javascript to dynamically render fields.

Improvements:

- DP-3373 Improve performance and appearance of Ticket Billing/Time Log section of the agent interface, when there are many entries here.
- DP-3253 Correct and improve the appearance of generic icons (Font Awesome) around the helpdesk portal.

Bug Fixes:

- DP-3392 Chat | Unable to unblock the a banned chat user.
- DP-3198 Reporting | Updating a dropdown variable when manipulating stats in the left column causes a page glitch.
- DP-3292 New ticket page errors out when a required custom field is incomplete
- DP-2611 Pasting code text with spacing into a codeblock in a ticket corrupts the spaces
- DP-3329 Email addresses saved in a user's profile which are not the primary email address causes an error when used to submit a ticket via the contact form.
- DP-3291 Unpublished guides and hidden topics or cause unexpected behaviour

API:

- DP-3305 API V2: Add a 'brand' filter to /tickets and /user_chats
- DP-3363 API V2: Add multiple endpoints for person usersource associations, expand ability to disassociate a usersource. New endpoints:

```
GET /api/v2/people/{parentId}/usersource_assocs CRUD Get collection
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of resources
GET /api/v2/people/{parentId}/usersource_assocs/counts CRUD Count list
DELETE /api/v2/people/{parentId}/usersource_assocs/{id} CRUD Delete a resource
GET /api/v2/people/{parentId}/usersource_assocs/{id} Get a resource

2019.5.1 - Includes one minor additional bug fix

- Resolve an error in the command line if the *app/scripts/command* directory did not exist before an update.

2019.5.2 - Includes one minor software revision

- Revert MPDF (PDF generation library) to a slightly previous version to ensure better backwards compatibility with older PHP versions (PHP5.5)

2019.5.3 - Includes one minor additional bug fix

- DP-3436 Improves overall performance of the live chat widget in the portal