

Deskpro 2018.3.1 Release

2018-10-19 - Colin Dunn - Sylwadau (0) - Release Announcements

We're delighted to announce the release of **Deskpro 2018.3.1**

Deskpro 2018.3.1 is a very minor update to address a few recent bug fixes.

- DP-2667 — Invalid encoding on APIv2 if any property of an entity contained an invalid UTF8 string (most noticeable with "garbled text" in mobile apps)
- DP-2671 — Omni-search bar is not returning expected results (numeric ticket refs, person IDs, or other numeric input that existed in text)
- DP-2677 — Inline images from email break if attach auth enabled when ticket auth is enabled
- DP-2674 — You can now specify a withEntityId parameter on APIv2 POSTs to create an entity with a specific ID

Thanks for reading

If you are using Deskpro Cloud, we will be releasing this update shortly to you.

If you are using Deskpro On-Premise, you can update your helpdesk to the latest version from your Admin Interface.