

Cronfa Wybdoaeth > Using Deskpro > Which version of Deskpro am I using?

Which version of Deskpro am I using? Lewis Stonier - 2023-05-10 - Sylwadau (0) - Using Deskpro

Please see the below screenshots of the Admin interfaces of the different versions of Deskpro. You can use these to identify which version of Deskpro you are currently using:

If you are using a version of Deskpro older than Legacy, <u>contact support</u> for details on how to upgrade.

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Deskpro Legacy (Version 5) Agent Interface:

Admin Interface:

ч,	Q Search	◎/ ⑨ / ● / ▪		E
	Admin Dashboard	Deskpro Updates	Getting Help	Ϊ.
	Ø Setup	You are currently using Designo version 2022.1.3.	Visit the Desirpro Knowledgebase for how-to articles, troubleshooting guides and other help articles.	
E.	≜ Agents	You are up to date!	Browse cur manuals for In-depth Information: Admin Manual Apent Manual	
	89 Tickets	·		
24	63 Emails	News Destroy Horizon Release 2022-43	Contact Us	
	4D CRM	Very make the helpdesk faster by optimizing loading speeds	Enter a subject for your message	
1 (C)	Ø User Interface	We have improved our Search functionality		
	R2 Chat	 Microsoft has now deprecated Basic Authentication for Office/305 accounts 	Enter your question here	
A	di Apps	Postpro Hortzon Release 2022-42		
~	⊘ Tanka	Introducing our new HubSpot app Introducing our new Plantspot app	h.	
8	B Server	 Interdenting can use a determination 	50 Bend Message We will reply to lewis.stonier@desilpro.com. Change?	
		Quick Stats	Status	
۲		Tickets created today: 0	Everything is running smoothly.	
(\$		Tickets resolved today: 0	Cretyring is running smoothy.	
0		Tickets awaiting agent: 0		
۵.		G Traces average gent o		
		Verw more reports		
		Features		
		Guides (Reta) New Generation manuals.		
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D	eskpro	o Version 4		
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Deskpro Version 3

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Deskpro Horizon (Version 6) Agent Interface:

Admin Interface:

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