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## What resources are available for teaching agents to use Deskpro?

Ben Henley - 2024-01-09 - Sylwadau (0) - Additional Services FAQs

There is a great selection of resources to help train agents on using Deskpro.

- We have a large collection of videos available on our website: Deskpro Tour
- All agents are emailed a copy of our <u>Agent Quickstart Guide</u> a short PDF to cover Deskpro's basics
- We have a full comprehensive Agent Guide detailing all features available

Alongside these resources we also provide Agent training sessions, training sessions include a walkthrough and Q&A with a member of the Deskpro Team. If you are interested in training services please contact <a href="mailto:sales@deskpro.com">sales@deskpro.com</a> for details.