

Self Hosting Google Fonts

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By default font for the Helpcenter section are loaded from Google CDN server to improve performances.

If for some legislations reasons or because some of your users might not have access to those server you might want to host those fonts on your Deskpro server instead.

Stop the fonts from loading from Google CDN servers

If you only have one brand enabled or if you want this across all you brands :

Add the following line to `config/advanced/config.settings.php` file:

```
$SETTINGS['portal.tickets_disable_google_fonts'] = '1';
```

If you only want to set this setting for a single brand or you prefer to use the database:

```
INSERT INTO settings_brand (name, brand_id, value) VALUES  
( 'portal.disable_google_fonts', 1, '1');
```

If you use the cloud version of Deskpro or you don't have an easy access to the server (you will have to do this for each of your brands):

In the Admin section / Help Center / Help Center Design / Open template editor

HELP CENTER ^

- Configuration
- Help Center Design**
- Knowledgebase
- News
- Files
- Community
- Guides
- Settings

TICKET STRUCTURE

FEATURES

BUSINESS RULES

CRM

APPS & INTEGRATIONS

Secondary fonts

Rubik, sans-serif

Mono-space fonts

SFMono-Regular, Menlo, Monaco, Consolas, "Liberati"

Page Layout & Design

Header & Footer

Edit Header Edit Footer

Edit Header Include

Home

Edit Homepage Template

CSS

Edit Custom CSS

Template Editor

Open Template Editor

The open the following template: Internal / head-include.html

Remove the following lines (10 to 13)

```
8 {% endif %}
9
10 {% if not brand_setting('portal.tickets_disable_google_fonts', false) %}
11 <link href="https://fonts.googleapis.com/css?family=Lato&subset=latin,latin-ext" rel="stylesheet" type="text/css">
12 <link href="https://fonts.googleapis.com/css?family=Rubik&subset=latin,latin-ext" rel="stylesheet" type="text/css">
13 {% endif %}
14
```

Download the Fonts from Google

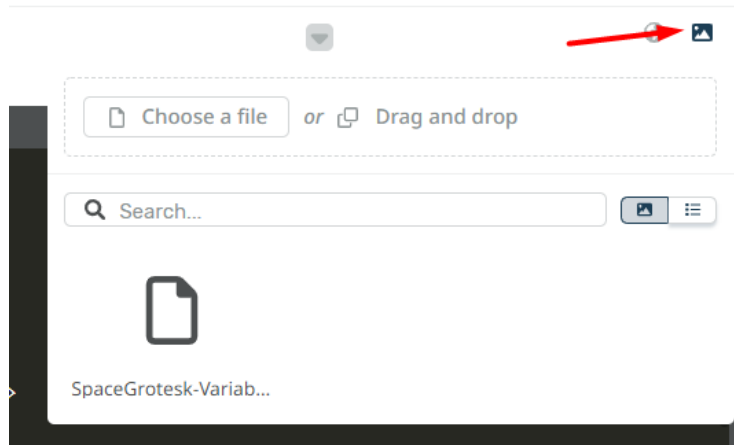
[Space Grotesk](#)

There's a download family button on the top right.

Upload the font file onto Deskpro

Extract the file and inside you will find a TrueType font file.

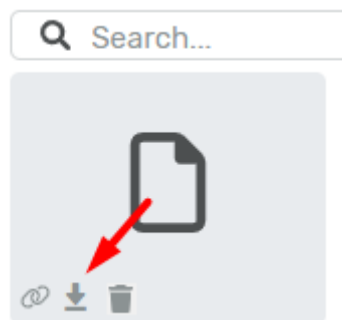
You can upload them in the template Internal / head-include.html :



Here is the code to insert to line 10 of template Internal / head-include.html .

```
<style>
  @font-face {
    font-family: SpaceGrotesk;
    src: url("downloadurl") format("truetype");
  }
</style>
```

Hover your mouse over the uploaded file. Right Click on the Download icon and copy the link address.



Please replace the **downloadurl** in the code with this link.

Click **Save** at the bottom of the page. Then select the Help Center Design on top of the page to return to the Help Center Design.

Scroll to the Fonts section and add the font into the fonts section.

Page Background



F7F7F7



Fonts

Primary fonts

SpaceGrotesk, Lato, "Helvetica Neue", Arial, "Noto Sa

Secondary fonts

SpaceGrotesk, Rubik, sans-serif

Mono-space fonts

SFMono-Regular, Menlo, Monaco, Consolas, "Liberati

Click **Save** at the bottom of the page and the fonts will be translated on to your help center.

Messenger

If you need to prevent Google Fonts from loading in the Messenger please add `disableGoogleFont: true` to your `DESKPRO_MESSENGER_OPTIONS` such as:

```
<script type="text/javascript">
  window.DESKPRO_MESSENGER_OPTIONS = {
    language: {
      id: "1",
      locale: "en-US"
    },
    disableGoogleFont: true,
    helpdeskURL: "https://xxxx.deskpro.com",
  }
</script>
```

Tagiau
Horizon