

## Managing and extending your Deskpro On-Premise license

Ben Henley - 2023-05-25 - Comments (0) - Payment & Renewals

Go to the **Billing** interface to manage your license to use Deskpro.



Your Deskpro license entitles you to a maximum number of agent accounts for a certain period of time.

On the Billing screen you will be able to see your current number of agents, and when your license expires.

**License**

License ID: OIGW-1146

Expires: Your license expires on Wed, 1st Jan 2025.  
[Extend your license](#)

Agents: 5 Agents  
[Add Agent Seats](#)

License Code: T01HVy0xMTQ2LVdRQ1VFTk1NVk5JVUNRVzY0MTFXR01PWA1WLVtiA2BmXDUuVGVi e08CQDAqWFZjUQoPKwEsNz90f1QnIzo0bwt5JAENGRi7VC03Fzctd2YAFRADCAwBfx8pHmUIDghgDA1dfRleQwc0eQx0BVoILwIvCS1KQ18qZXhsYm0GXXtUc2ArQgdbIyJAej1S ehwsfRIuCBi1WT0Za0EoIFc+eHE9SipeDH0YWyowD21DIQMCDw41dGAJIB8NGg5jCm0djUQoPKwEsNz90f1Qne08CQDAqWFZjUQoPKwEsNz90f1QnIzo0bwt5JAENGRi7VC03Fzctd2YAFRADC

[Update License Code](#)


Click **Extend your license** to renew your existing license with the same number of agents.

**Renew License**

Renew your license for  1  2  3  4  5  6  7  8  9  10 years.

Renew now for \$600 [Download PDF Invoice](#) • [View Details](#)

Use your existing card

 XXXX XXXX 4008 Exp: 11 / 15

Enter a new card

[Renew License Now](#)

Your payment information is being sent securely over HTTPS.

If you want to increase your agents, click **Add Agent Seats**. If you try to add more agents than your license allows, you will also be prompted to add agents.

Note that Deskpro On-Premise agent licenses are sold in blocks of 10.