

How do I embed individual knowledgebase articles in an external app or site?

Ben Henley - 2023-08-16 - Sylwadau (0) - Deskpro Apps

Question:

We'd like to display individual knowledgebase articles embedded within an application we have created. Is there a way to get the article content without the portal header, sidebar etc.?

Answer:

You can use the Deskpro API to retrieve article content. Your app or site can make a REST API call and get the content of an article in HTML, which you can then display. See the Developer Manual for [how to use the API](#) in general and details of [how to retrieve articles](#).