

Can I have multiple separate instances of Deskpro?

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Question:

Our company has several different groups with different branding and configuration needs.
Can I install multiple copies of Deskpro On-Premise?

Answer:

Deskpro configuration is flexible enough that in most cases, you can offer different branding within one helpdesk.

For example, you can:

- [use completely different email templates \(including custom footers\) for each brand](#)
- [show different portal content categories to different usergroups](#)
- [limit the tickets an agent can see by brand, using department permissions](#)

If required, it is possible to run multiple copies of Deskpro on the same server. In that case, you will need to buy a separate license for each one.