



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>View what tickets agents have open.</u>

View what tickets agents have open. Finished

• Katie Jackson

• Enw'r Fforwm: #Feature Request

A way for admin users to monitor agent activity and see what tickets they are currently working on. Preferably from the ticket queue for ease of viewing.