



[Canolfan Gymorth](#) > [Cymuned](#) > [Feature Request](#) > [Using Variables in ticket triggers to add notes and replies](#)

Using Variables in ticket triggers to add notes and replies Collecting Feedback

- Humberto Pomales
- **Enw'r Fforwm:** #Feature Request

Currently when setting a subject line you can use advanced formatting and ticket variables:



It would be great if you could use this feature in Agent notes and replies as well.