



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>User Fields in Chat</u>

User Fields in Chat Collecting Feedback

- Gunner
- Enw'r Fforwm: #Feature Request

Link User/Org (CRM) fields with live chat forms. The same way, in a ticket form you are able to drag in user or organisational fields - the same feature would be useful to apply to the custom pre-chat forms.