



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>Ticket description and attachments on</u> ticket level

Ticket description and attachments on ticket level Collecting Feedback

- Andreas Hügin
- Enw'r Fforwm: #Feature Request

When a ticket is created, the message should be treated as a ticket description and attachments as ticket attachments. Changes to the description and attachments should be possible.

Sylw (1)

Jeroen van der Steen 6 years ago This seems similar to https://support.deskpro.com/en/feedback/view/add-a-summary-message-type-for-tickets.