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Stop logged in users from being able to edit their name in the ticket submission form

Collecting Feedback

- hojjat mehrabi
- **Enw'r Fforwm:** #Feature Request

We would like to prevent logged in users from being able to edit their name in the ticket form. The 'email' field is un-editable by the user and we would like the same to be true of the 'name' field.