



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>SLA failed not clear enough</u> SLA failed not clear enough Collecting Feedback

• Sam Menown

• Enw'r Fforwm: #Feature Request

Previously before Horizon UI tickets that had failed SLA would be highlighted in Red when viewed in a list. Currently there is only one queue to highlight tickets and little else