



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>Plain Text Email from Ticket Replies</u> Plain Text Email from Ticket Replies Collecting Feedback

- Erik Ecker
- Enw'r Fforwm: #Feature Request

I would like an easy way to switch outgoing email fomats between HTML and plain text (ideally a check box in the agent reply area on the ticket).