



<u>Canolfan Gymorth > Cymuned > Feature Request > Mass Action Forwarding to a person that</u> <u>isnt an agent on the system</u>

Mass Action Forwarding to a person that isnt an agent on the system Collecting Feedback

- Hershey
- Enw'r Fforwm: #Feature Request

We would like the ability to Mass forward tickets that are identified by the subject that they should be forwarded to a particular person that is not an agent on the system.