



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>Make time registration as duty field</u> <u>mandatory for agent</u>

Make time registration as duty field mandatory for agent Collecting Feedback

• Angelika Buchegger

• Enw'r Fforwm: #Feature Request

We need an option if the agent closes a ticket with an answer or a note that the time registration must be confirmed mandatorily (or perhaps deleted).