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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Enw'r Fforwm:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promotes evaluation of sales receipt	Diana Handshide	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #571 Detail of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #572 Sales order list	Baron Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #573 Repair date list	Daniela Quince	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #574 Presentation format of web asset	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #575 Thanks, thanks -- Here the Dornwood indignantly	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #576 Future questions over reported sales capabilities	Alison the Tall	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #578 Sell out notification system	Tom Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #579 UK gas ventilation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #580 I have to see how often she locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #581 Multiple business partners can manage	Benno Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #582 VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #583 Better reports of stock volumes etc	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #584 And for more of that -- "Oh, no, how, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #585 UK and elsewhere for hand sell	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #578 Laboratory molecular temperature of items	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Sylw (1)

Lara Proud

11 months ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!