



[Canolfan Gymorth](#) > [Cymuned](#) > [Feature Request](#) > [Lock icon in condensed ticket list view](#)

Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Enw'r Fforwm:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #570: Promotes evaluation of nulls except	Diana Handshide	Sales	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #569: Delete a post	Alexa Zorrano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #568: Status table not	Edward Gaudin	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #567: Regal que de not	Daniela Quibus	Sales	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #566: Presentation format of null and	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1	Assigned Agent: 0
<input type="checkbox"/> #565: Thanks, thanks -> Here the Dornooos indignantly	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support	Assigned Agent: 0
<input type="checkbox"/> #564: Future questions over reported table capabilities	Abraham Hall	Support	<input type="checkbox"/> John Doe	Support	Assigned Agent: 0
<input type="checkbox"/> #563: Test not work/doesn't work	Tom Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support	Assigned Agent: 0
<input type="checkbox"/> #562: UI bug - validation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2	Assigned Agent: 0
<input type="checkbox"/> #561: Issue to test time when one locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #560: Multiple browser performance can improve	Benno Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support	Assigned Agent: 0
<input type="checkbox"/> #559: VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #558: Better reports of rock vulgates view	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1	Assigned Agent: 0
<input type="checkbox"/> #557: And for more of that in "OK, No love, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support	Assigned Agent: 0
<input type="checkbox"/> #556: UI not working on mobile and	Carmen Knox	Sales	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0
<input type="checkbox"/> #555: Labcoat molecules temperature of them	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team	Assigned Agent: 0

Sylw (1)

Lara Proud

7 months ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!