Deskpro

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Canolfan Gymorth > Cymuned > Feature Request > Lock icon in condensed ticket list view

Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Enw'r Fforwm:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Sylw (1)

Lara Proud

1 year ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!