



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>Limit total number of tickets assigned to an agent</u>

Limit total number of tickets assigned to an agent Collecting Feedback

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• Enw'r Fforwm: #Feature Request

Limit the total number of tickets assigned to an agent at any one time. For example, after 50 tickets, new tickets are no longer assigned to that agent.