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Inconsistent Conditions Between Escalations and Triggers Collecting Feedback

- Quentin
- **Enw'r Fforwm:** #Feature Request

Update Actions and Criteria for Escalations and Triggers, so the same options are available across the automations, and no longer limiting useful options.

Sylw (1)

Olu Owoyomi

3 years ago

The Dates , During Business hours should be available under escalations as well.