



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>Enhanced ticket label permssions</u> Enhanced ticket label permssions Collecting Feedback

• Liesl Job

• Enw'r Fforwm: #Feature Request

I would like to be able to prevent agents from being able to create new labels. In the Agent ticket permissions, there is a permission 'Can Modify Labels' but nothing for not for label creation. This type of permission does already exist for the CRM and articles.