



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>Download multiple tickets at once</u>

Download multiple tickets at once Collecting Feedback

- Stephanie Pelayo
- Enw'r Fforwm: #Feature Request

The ability to download multiple tickets at once as PDF (both through the agent interface and in the helpcenter)

Sylw (1)

Steve, Lam Hang

4 years ago

Yes this would be a good idea. I have the need to export them as PDF with the Ticket number and subject. Right now it only outputs the ticket number. I have to manually edit the file names each time.