



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>Define working hours for escalations</u> Define working hours for escalations Report

• Khaled Jmal

• Enw'r Fforwm: #Feature Request

Hello,

it would be nice to be able to define working hours for escalations, similar to SLAs