



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>Customer Portal</u>

Customer Portal Finished

- Roger May
- Enw'r Fforwm: #Feature Request

We would like to have a Cc field appear in the customer ticket submission form on the portal. It appears this is possible as your support centre has this field showing after the ticket has been created.

Sylw (1)

Timothy Vinckier

5 years ago

Hey Roger, That is already possible, you'll just need to put it on your ticket form.