



[Canolfan Gymorth](#) > [Cymuned](#) > [Feature Request](#) > [Agent locked out](#)

Agent locked out Collecting Feedback

- Nathan Lennox
- **Enw'r Fforwm:** #Feature Request

Create a way for the admin to override the log in lockout with too many attempts on Agents to prevent them waiting 15 minuted to access helpdesk.