



<u>Canolfan Gymorth</u> > <u>Cymuned</u> > <u>Feature Request</u> > <u>Add variable to use 'Current assigned</u> agent'

Add variable to use 'Current assigned agent' Collecting Feedback

- Lauren Cumming
- Enw'r Fforwm: #Feature Request
- Useful if you want to use a trigger/automation to have actions that run only when the person repyling etc is not the assigned agent too.
- e.g 'when the agent is not the 'assigned agent' add them as a follower