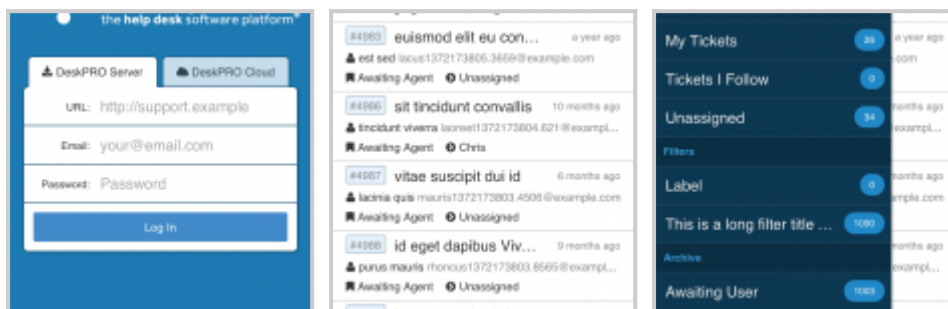


## iPhone and Android Apps

2013-09-17 - Christopher Nadeau - Comments (4) - Product

### DeskPRO for iPhone and Android



This initial version of the DeskPRO app includes:

- Access your ticket filters to get lists of tickets
- View individual tickets, to see the ticket messages, notes, and properties
- Reply to tickets
- Change ticket properties like department, status, or agent
- Ticket notifications shows you real time ticket updates
- View inline images and download ticket attachments



[Get the iPhone app from the App Store](#)



[Get the Android app from Google Play](#)

### Comments (4)

Comments (4)

#### Ken McKinnon

10 let nazpět

Is there any way you could add a search to this?

#### Roshan

10 let nazpět

Is there a newer version that will be released ?

#### Sanjay

10 let nazpět

Very much required, as there is no way to reach out to unlisted ticket.

#### Ben Henley

8 let nazpět

A new version with search and the ability to create new tickets is coming soon.