DeskPRO Build #287 Released

2013-08-14 - Chris Padfield - Comments (0) - Deskpro Releases

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #287.

The following is an automatically generated list of changes in this release:

- FIX Prevent over-cutting in new tickets on DeskPRO emails (e.g., if a user forwarded a feedback notification email, it would be cut down to a blank message).
- FIX Inserting KB articles into ticket reply missing all formatting (HTML was completely stripped)

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.