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How do I install the chat widget in Magento?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro

1. Sign into your Magento account as an administrator.

2. Head to the **"Content"** section on the left hand side navigation menu. Then click on **"Configuration".**



3. Fiind the current theme row (on a fresh installation it is applied as "Default Store View") and click **"Edit Link".**

Design	Q 🌲	1 -	dmin 🔻			
3 records foun	d		▼ Filters 20 ▼ per page	Default View 🔹	Colu	mns 🗸
Default	Website	Store	Store View	Theme Name		Action
Global				No Theme		Edit
Global	Main Website			- No Theme		Edit
Global	Main Website	Main Website Store	Default Store View	Magento Luma	\rightarrow	Edit
û Copyright	© 2016 Magento Commerc	e Inc. All rights reserved.			Magento <u>R</u> i) ver. 2.1.1 2port Bugs

4. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat.**

Add widget & chat to your site Get instructions and help on how to add the widget to your website	^		
Embed code DESKPRO_WIDGET_LOADER::BEGIN <script type="text/javascript"></script>			

5. In "**Other Settings**", find "**HTML Head**" tab. Then find "**Scripts and Style sheets**" text input. Copy and paste the widget code here and press Save.

Other Settings	
HTML Head	-
Favicen Icon	Upload Alowed file types: ko, png, grl, gog, gog, ang, ng. Not all browsers support all these formats!
Default Title	Magento Commerce
Title Prefix	
Title Suffix	
Default Description	Difault Description
Default Keywords	Magento, Varien, E-commerce
Scripts and Style Sheets	

6. Don't forget to refresh your caches (Magento will remind you about that!)