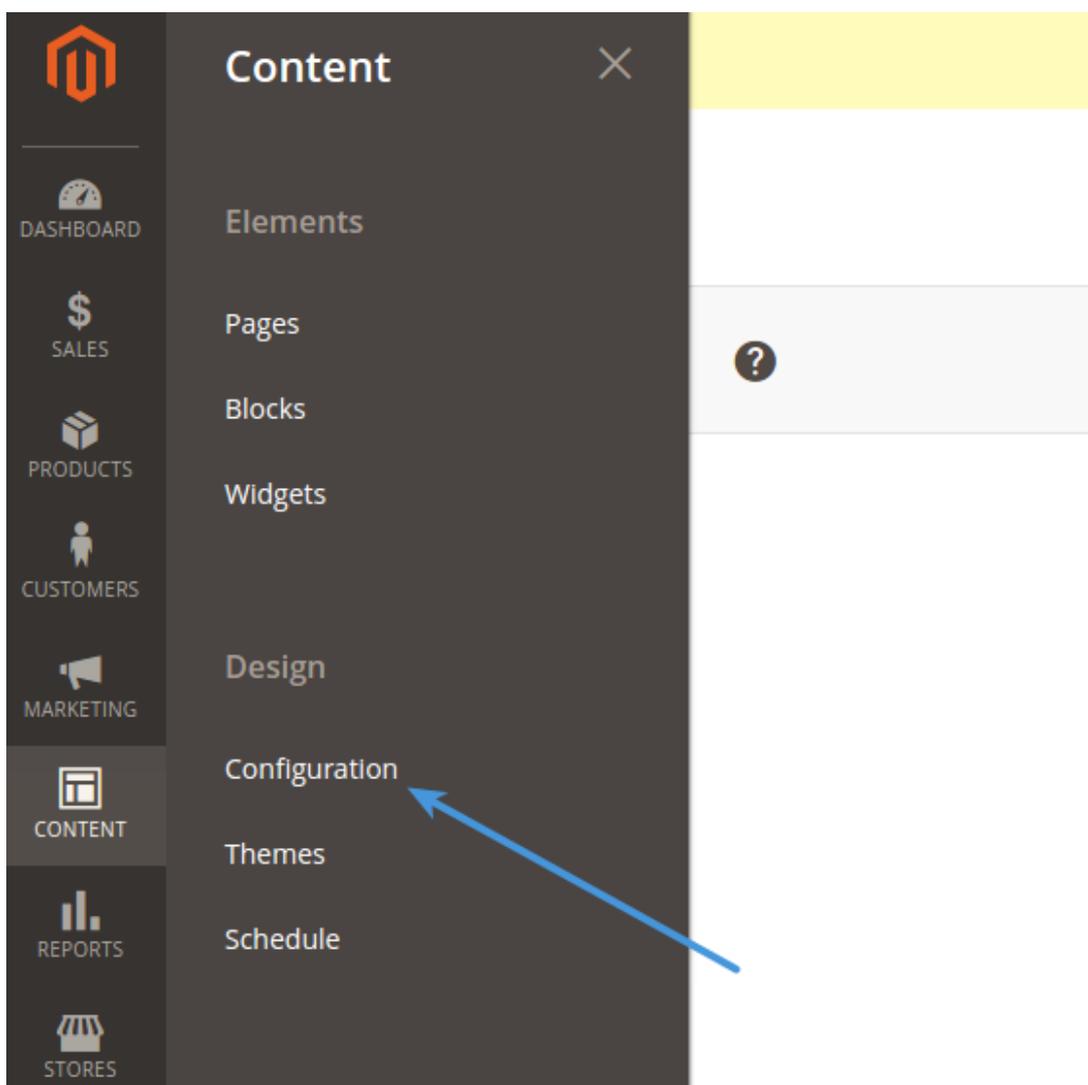


## How do I install the chat widget in Magento?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro

1. Sign into your Magento account as an administrator.
2. Head to the "**Content**" section on the left hand side navigation menu. Then click on "**Configuration**".



3. Find the current theme row (on a fresh installation it is applied as "Default Store View") and click "**Edit Link**".

# Design Configuration

admin

Filters

Default View

Columns

3 records found

20 per page

<

1

of 1

>

Default	Website	Store	Store View	Theme Name	Action
Global				-- No Theme --	<a href="#">Edit</a>
Global	Main Website			-- No Theme --	<a href="#">Edit</a>
Global	Main Website	Main Website Store	Default Store View	Magento Luma	<a href="#">Edit</a>

Copyright © 2016 Magento Commerce Inc. All rights reserved.

Magento ver. 2.1.1

[Report Bugs](#)

## 4. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat**.

[+ Add widget & chat to your site](#)  
Get instructions and help on how to add the widget to your website

Embed code

```
<!--DESKPRO_WIDGET_LOADER::BEGIN--><script type="text/javascript">window.DESKPRO_WIDGET_OPTIONS = {  
  "helpdeskurl": "http://localhost:9666",  
  "http://localhost:9666/<script type="text/javascript">window.DESKPRO_WIDGET_OPTIONS = {  
  "helpdeskurl": "http://localhost:9666",  
  "http://localhost:9666/pub/build/widget_loader.min.js?<script-->DESKPRO_WIDGET_LOADER::END-->
```

[Manually installing the widget](#) | [Install widget in a CMS](#)

## 5. In "Other Settings", find "HTML Head" tab. Then find "Scripts and Style sheets" text input. Copy and paste the widget code here and press Save.

Other Settings

HTML Head

Favicon Icon [Upload](#)  
Allowed file types: ico, png, gif, jpeg, apng, svg. Not all browsers support all these formats!

Default Title

Title Prefix

Title Suffix

Default Description

Default Keywords

Scripts and Style Sheets  "helpdeskurl": "http://localhost:9666",  
 "http://localhost:9666/<script type="text/javascript">window.DESKPRO\_WIDGET\_OPTIONS = {  
 "helpdeskurl": "http://localhost:9666",  
 "http://localhost:9666/pub/build/widget\_loader.min.js?<script-->DESKPRO\_WIDGET\_LOADER::END-->"/>  
This will be included before head closing tag in page HTML.

## 6. Don't forget to refresh your caches (Magento will remind you about that!)