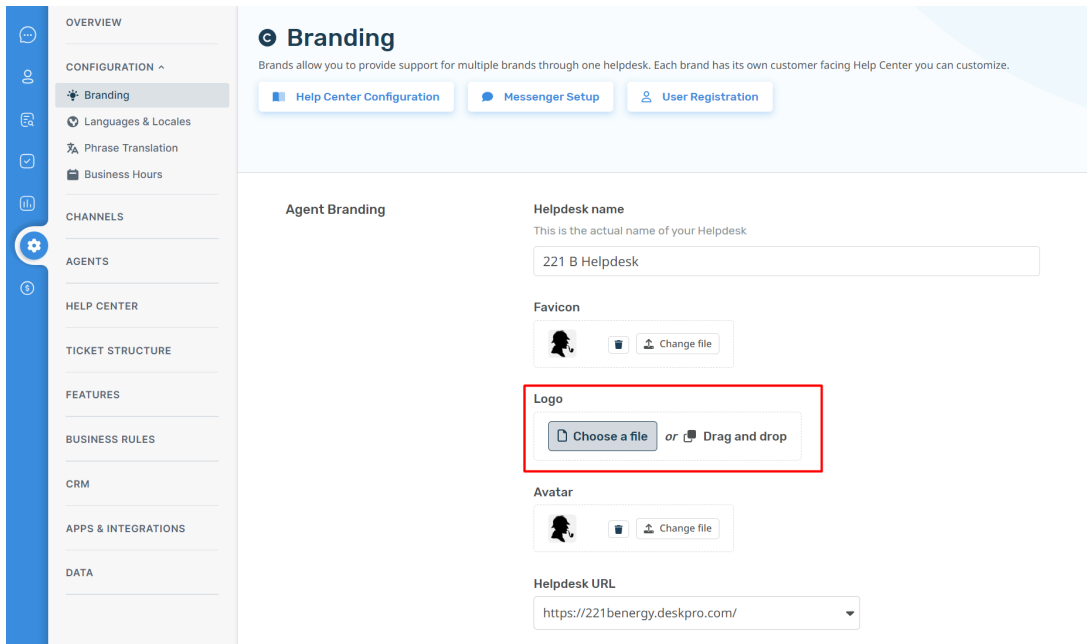


How do I change the logo on the agent login screen?

Alexandra Mead - 2023-08-17 - Comments (0) - Configuration

If you want to update the Logo that's visible on the login screen for your Agents in **Admin > Configuration > Branding**. In the section Agent Branding, you can update the Logo that appears on the login screen under the option **Logo**.



The screenshot shows the Deskpro Admin interface. On the left is a navigation sidebar with categories: OVERVIEW, CONFIGURATION (with sub-items: Branding, Languages & Locales, Phrase Translation, Business Hours), CHANNELS, AGENTS, HELP CENTER, TICKET STRUCTURE, FEATURES, BUSINESS RULES, CRM, APPS & INTEGRATIONS, and DATA. The main content area is titled 'Branding' and includes a sub-header 'Agent Branding'. Below this, there are three tabs: 'Help Center Configuration', 'Messenger Setup', and 'User Registration'. The 'Helpdesk name' field contains '221 B Helpdesk'. The 'Favicon' field has a 'Change file' button. The 'Logo' field is highlighted with a red box and contains 'Choose a file' and 'Drag and drop' options. The 'Avatar' field also has a 'Change file' button. The 'Helpdesk URL' field contains 'https://221benenergy.deskpro.com/'.

Hit **Save** to update your company logo.

This Logo will now be visible to your Agents when they log in to the helpdesk:



Email

example@email.com

Password


[Forgot password?](#)

.....



Remember this device

Sign in

 English ▼