

Znalostní báze > Using Deskpro > Agent > Download ticket results as CSV

Download ticket results as CSV

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Download ticket queue/list results

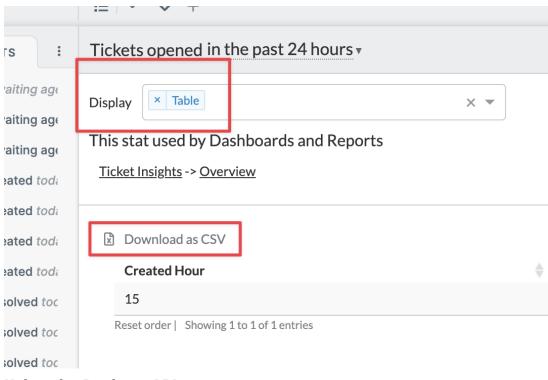
The easiest way to download tickets is by running a queue or list from the agent interface. When results load, switch to the table view and then click on the CSV button on the bottom left.

	E		1	
		ID	Subject	Agent
		196	Problem reading the meter (Email)	U
		195	Need help with reading the meter	() A
	CSV			

Download tables generated from a report

You can create a stat (or use a built-in stat) to generate a *table* report. From here, you may download the results as CSV.

Refer to the full reporting guide for information on using reports: <u>Using the Stat Builder</u>



Using the Deskpro API

If no other option provides the flexibility you need, then you can use the Deskpro API. Refer to the developer guide here: <u>About the API</u>