Sending messages to ccs without sending to the ticket owner Collecting Feedback

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- **Forum name:** #Feature Request

Currently in Deskpro there are two options in triggers on who to send user messages to.

1. The ticket owner
2. Everyone on the ticket (which includes the owner and ccs).

It would be helpful if there were a third option for sending just to the ccs.
This would allow separate triggers to be setup for sending to the owner and sending to ccs so different content could be added if required.