

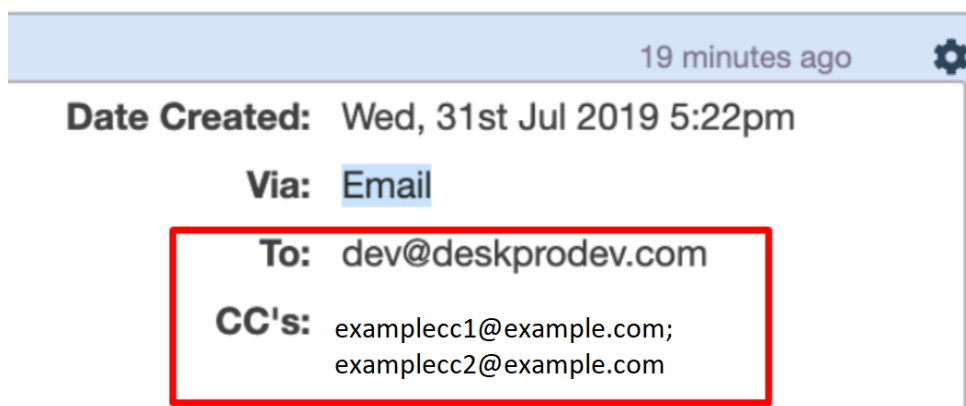


[Κέντρο Εξυπηρέτησης](#) > [Κοινότητα](#) > [Feature Request](#) > [Display 'TO' recipients in the ticket messages.](#)

Display 'TO' recipients in the ticket messages. Finished

- TI TRAXALL - Infra
- Όνομα φόρουμ: #Feature Request

Recently, [Deskpro changed the way it displays CC'd recipients for each message](#). Since this change, the following information about the 'TO' and 'CC' recipients has been removed:



With the new display method of cc'd participants, there is no longer any information about the 'TO' recipient easily visible. We would like the 'TO' information to be available with the 'CC' information.

Σχόλια (2)

CP Cyrille PELATAN

πριν από 6 χρόνια

Bonjour, Qu'en pensez-vous apporter la coorection? Merci

Lara Proud

πριν από 2 χρόνια

Hi Team, this behavior has been restored in the latest version of Deskpro. The To and CC information can be seen on both the reply box as you draft a message and on the ticket message itself for clarity of who the message was sent to!