



[Help Center](#) > [Připomínka](#) > [Feature Request](#) > [Clone test helpdesk instances for Cloud accounts](#)

Clone test helpdesk instances for Cloud accounts Collecting Feedback

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- **Forum name:** #Feature Request

We'd like the possibility to have a clone function for Cloud accounts to create a test instance, like there is for on-premise. So we can test changes to our setup/configuration before making those changes in our live helpdesk.