



[Help Center](#) > [Připomínka](#) > [Feature Request](#) > [Add a message number to the ticket view on the customer Help Center](#)

Add a message number to the ticket view on the customer Help Center Collecting Feedback

- Marion Abramo
- **Forum name:** #Feature Request

It would be useful if there was a message number on the customer's view of their tickets in the helpcentre.

We have some tickets where the responses span multiple pages so it would make it easier if we could direct the customer to a specific message id.