A separate agent permission to be able to control agent followers Collecting Feedback

- C Christoph
- フォーラム名: #Feature Request

Additional permissions for agents to add and remove agent followers. At the moment, these permissions mimic the agents ability to **change ticket assignments** and **add/remove CC's**. In some cases more granularity is needed here.

Comments (1)

Eric VanTol
7年前
Agreed. Adding a follower is exactly the same as adding a CC, so it makes literally no sense that it requires the permission to reassign tickets in order to work.