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New Reports

2018-05-21 - Christopher Nadeau - Коментари (0) - Product

As part of product release **Deskpro 2018.1**, we're delighted to announce a brand new update of the reporting interface within Deskpro.

What's new with Reports?

The new Reports update consists of the following improvements:

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Stats now have labels, so you can find the specific stats you'd like to include in a report with ease and speed.

Variable Builder

We have also introduced a Variable Builder, which makes it easier to add variables when building queries for reports.

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Widget Options Override

After you've added a widget to a report, you can edit it to set widget overrides.

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Thanks for reading

If you are using Deskpro Cloud, we will roll out this update to your helpdesk soon.

If you are using Deskpro On-Premise, you can update your helpdesk to the latest version from your Admin Interface.

For more information on product updates associated with this one, take a look at other

updates and changes included in the release of <u>Deskpro 2018.1</u>.