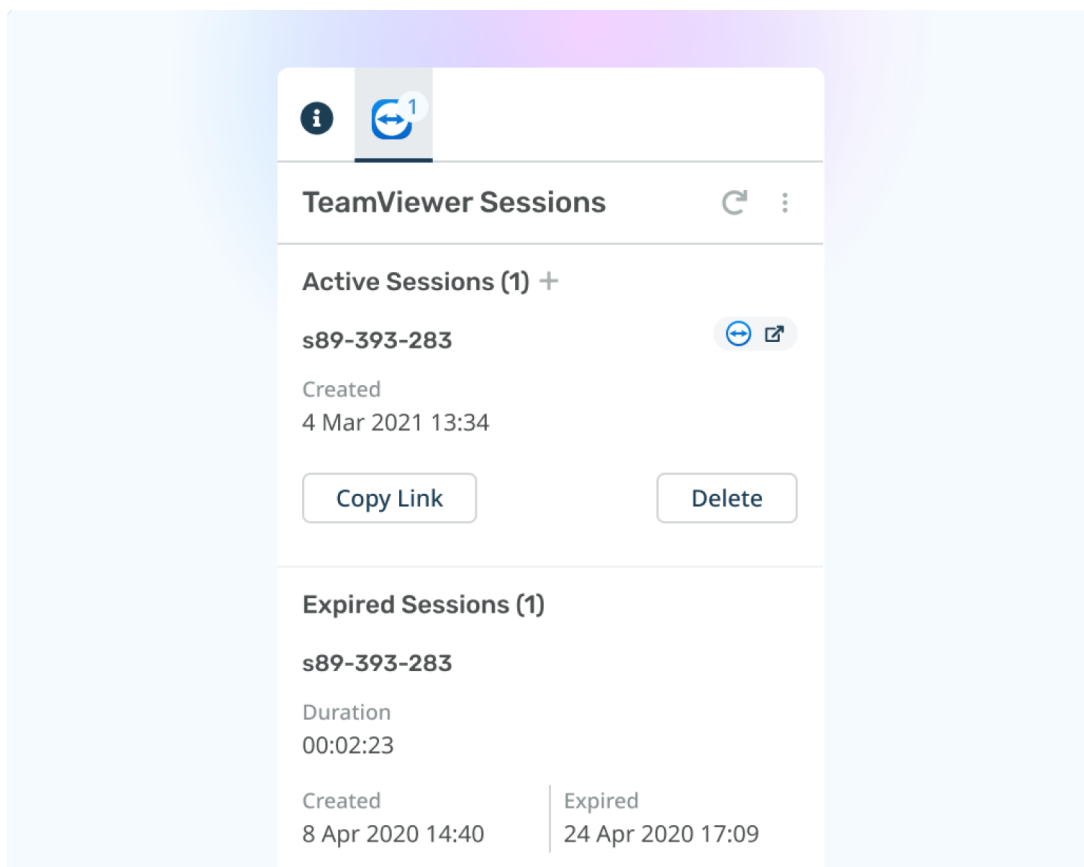# Introducing our new integration with TeamViewer!

2022-12-06 - David Anjonrin-Ohu - Коментари (0) - Product (Admin)

We're happy to announce that our latest integration is with the remote access service TeamViewer.

Installing this app gives your team the ability to create new TeamViewer sessions while working on a ticket, saving them from having to leave your Deskpro instance.

The app also gives you a list of active sessions with a copy button to make it easy to share details of TeamViewer sessions with your users while communicating with them.