

## JIRA "400: Bad Request oauth\_problem=timestamp\_refused" error

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### Question:

During the process of installing the Deskpro JIRA app, I get an error like this:

JIRA responded with error:400: Bad

Requesttoauth\_problem=timestamp\_refused&oauth\_acceptable\_timestamps=14  
49602521162-1449603121162

### Answer:

This problem happens because the time on the server that runs Deskpro is wrong. Make sure the server time is set accurately.