

## I'm having trouble with being redirected to the wrong helpdesk address

Ben Henley - 2023-08-24 - Коментари (0) - Deskpro Legacy

### **Question:**

I changed the IP or custom domain for the helpdesk. Now, when I try to visit the portal or the agent interface, I get redirected to the wrong address. How can I fix this?

### **Answer:**

You should be able to access the admin interface at /admin on the new address. Go to

**Admin > Setup > Settings** and update the **Helpdesk URL** setting.