I'm having trouble disabling HTTPS

Ben Henley - 2023-10-03 - Коментари (0) - Deskpro Legacy

Question:

I have disabled HTTPS on my Cloud helpdesk, but users who visit the http:// address are still redirected to https://. What's going on?

Answer:

This can happen if you have installed an authentication app for users which requires HTTPS (e.g. Okta). You must either disable the authentication app or keep HTTPS enabled.