

База знания > Sales, Billing & Consultancy > Payment & Renewals > I bought a license but entering the code into my On-Premise demo does nothing

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If entering your license code in the web interface has not worked, you can apply the code by adding this to the end of your **config/advanced/config.settings.php** file in the directory where you installed Deskpro:

\$SETTINGS['core.license'] = <<<LIC AnUAfEddXWwELRgBQWV2OFgLfHYAegEXXyAjCkAfHCQZFn8hXQ Vz5WcDUTKh8XUwsALScONTghOB9wNQ47VQ41EEBCHIN9VSsZHx UdJF0oVTNTY3ZUZGM0CAYgOzchKAJXIS55GncIATprLhMZGT8z cuDFwrC3AvAwAZEkp5VQsDJkAvDixERIp9W3I+BBFfOT4PCIh6 V0FORS00NjEyLUIOSUFFWk9LQ1BQQUIOSTIxNjRFTkFXWAJXKg gsJA8AMzQvAyEuNBhJPgZARR8RMXcrPi0bYlkoXixAL1MrHxBY LIC;

Replace the lines between <<<LIC and LIC; with your license code. The above is a random example.