

Change the name of the Contact Us tab

Ben Henley - 2018-08-15 - Коментари (0) - Portal Customization

Question:

Is it possible to customize the text for the name of the portal tab where users submit tickets? We'd like to rename it from "Contact Us" to "Submit Tickets".

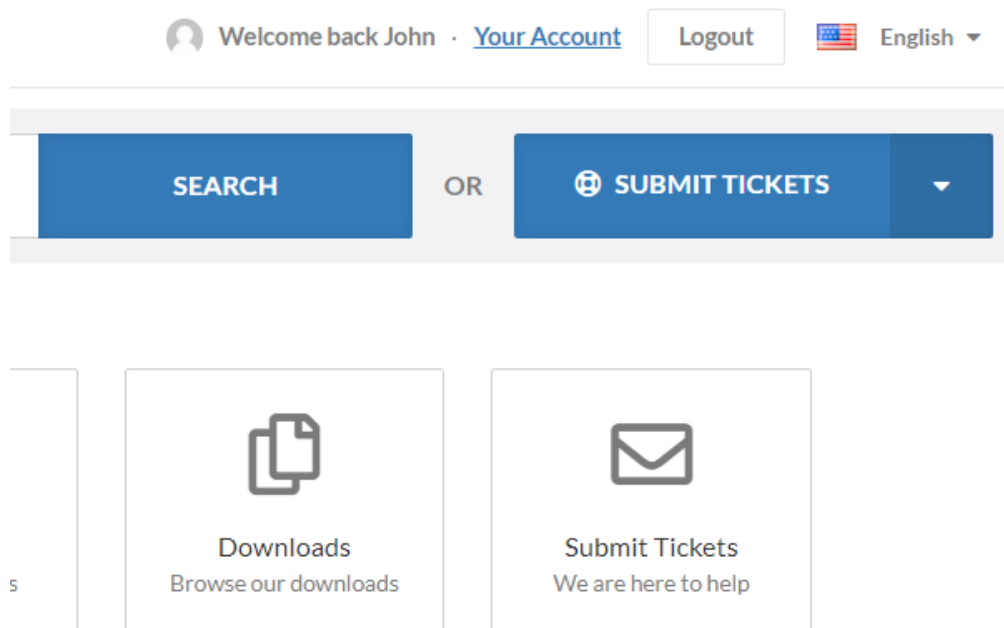
Answer:

1. Go to Admin > Setup > Languages, select your language and then click Edit Phrases.
2. Go to User Interface Phrases > Portal General and edit portal.general.nav-newticket



The screenshot shows the 'portal.general.nav-newticket' configuration page. It features a 'Reset' button on the left. There are three input fields: the first two are labeled 'Contact Us' and have dashed borders, indicating they are currently selected or being edited; the third is labeled 'Submit Tickets' and has a solid border.

3. Click **Save** at the bottom of the screen. You will now see your custom tab name on the portal:



The screenshot shows the user portal interface. At the top, it displays 'Welcome back John · [Your Account](#)' and a 'Logout' button. The language is set to 'English'. Below this is a navigation bar with a blue 'SEARCH' button, the word 'OR', and a blue 'SUBMIT TICKETS' button with a dropdown arrow. At the bottom, there are two main content boxes: 'Downloads' with a document icon and the text 'Browse our downloads', and 'Submit Tickets' with an envelope icon and the text 'We are here to help'.

Маркери
old-portal