



## <u>Помощен Център</u> > <u>Общност</u> > <u>Bug Report</u> > <u>Ticket Triger [Email body] "contains" input</u> <u>validation</u>

Ticket Triger [Email body] "contains" input validation Report

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When attempting to use the criteria of "Email Body" containing "Example Text", the form to create a trigger fails validation and will not allow saving the new trigger.

I am able to workaround with regex (Screenshot attached), but the validation when using the more user-friendly "contains" operator would be preferred.

Additional details to reproduce: Title: "Example Text" Event: [Defaults for] "New Ticket" Criteria: Screenshot attached where regex field does not fail validation, whereas the "contains" filter does fail validation Actions: Unset