Deskpro

Suspend organisation similar to disabling a user Collecting Feedback

- Aled Treharne
- **Име на форума:** #Feature Request

We'd like to be able to suspend an organisation in a similar way to how you can disable users. This would disable all of the users in that organisation and if any new users were created immediately disable them as well. In an ideal world, you'd be able to provide a message which, if the users tried to log in, they would be presented with (e.g. 'Your account has been suspended due to non-payment of outstanding invoices, please contact our accounts team on ....').

Коментари (4)

Tommy Jackson

преди 10 години

Agree! We have just lost a group of users and there is no current means within the interface to disable them, except one at a time.

Sally Vaughan

преди 8 години

This would be a fantastic feature!

Piotr Marchewka

преди 3 години

I agree on that feature, it would be great to have it.

Piotr Marchewka

преди 3 години

Feature described here would be very helpful

https://support.deskpro.com/en/community/view/suspend-organisation-similar-to-disabling-a-user We'd like to be able to suspend an organisation in a similar way to how you can disable users. This would disable all of the users in that organisation and if any new users were created immediately disable them as well. In an ideal world, you'd be able to provide a message which, if the users tried to log in, they would be presented with (e.g. 'Your account has been suspended due to non-payment of outstanding invoices, please contact our accounts team on ....').