



Помощен Център > Общност > Feature Request > Set Ticket Due Date

Set Ticket Due Date Under Review

- Steven West
- Име на форума: #Feature Request

I would like to be able to manually set a date when a ticket is due. Sometimes we have requests that have to be carried out on a particular date. It would be nice to have a status that allows a Due Date to be set, rather than have SLA that expires.

Коментар (1)

Christian Mattart

преди 6 години

For the time being, we have added a custom date field on the tickets and it does the job.