Deskpro

Send Agents notifications before their first login Finished

- Joe Davis
- **Име на форума:** #Feature Request

Currently, it seems Agents in our system have to log into the Agent interface once before they will start receiving notifications. I'd prefer for notifications to be sent before their first login to help facilitate uptake of our helpdesk (it's too easy for them to ignore without notifications!)

Коментари (2)

Chris Padfield

преди 10 години

We have not been able to replicate this problem; agents do not need to login to receive notifications. Can you confirm you can reproduce this?

Joe Davis

преди 10 години

Hi, Sorry for the delay. I've tried to reproduce this (#313.2), but email notifications are working correctly for new Agents. You can close the report Thanks, Joe