



Помощен Център > Общност > Feature Request > Round Robin Chat Assignment Round Robin Chat Assignment Finished

- Kyle Oliveira
- Име на форума: #Feature Request

We find that chat's are being missed and that if there was a round-robin chat function, we can hold specific agents accountable.

Коментар (1)

Benedict Sycamore

преди 6 години

Hi Kyle, we've just released a new feature for Deskpro enabling Round Robin Chat Assignment. https://support.deskpro.com/cy_GB/news/posts/chat-round-robin We hope you find this new feature useful, and thank you for your feedback.