



[Помощен Център](#) > [Общност](#) > [Feature Request](#) > [Prepaid tickets/time for users to use for support](#)

Prepaid tickets/time for users to use for support Collecting Feedback

- Tom Schoen
- **Име на форума:** #Feature Request

We have contracts with a number of clients who get a perpaid ticket or time pack. They get like 10 tickets a month or 10 hours a month and pay whenever they go over that amount. It would be great if deskpro could integrate this in the billing system so that created tickets automatically subtract the correct amount from the customer's and "pack".

Коментар (1)

**Paul Vonic**

преди 5 години

For an MSP, this is an absolute necessity.