Personalise chat ringtone for agents Collecting Feedback

- An Nguyen
- **Име на форума:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

Коментари (4)

Gabriel Muscat Mills

преди 2 години

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.

Jelena

преди 1 година

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful. Please change this, thanks!

Ante Bustruc

преди 1 година

Yes, please change that, into something less shocking or personalized

Ante Bustruc

преди 1 година

Yes, I agree with the comments. We need something less shocking or personalized